

**GOVERNMENT OF ANDHRA PRADESH**  
**ABSTRACT**

e-Governance – Implementation of 4687 Common Service Centres (CSCs) in the State - Orders – Issued.

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**INFORMATION TECHNOLOGY & COMMUNICATIONS (INFRASTRUCTURE) DEPARTMENT**

G.O.Ms.No.20

Dated: 04-10-2008

Read the following:

1. G.O.Ms.No. 297, Information Technology & Communication (Infrastructure) Department, Dated: 28.09.2007
2. G.O.Ms.No. 5, Information Technology & Communication (Infrastructure) Department, Dated: 23.02.2007

ORDER

The Government of India has formulated a National e-Governance Plan with the vision of providing all Government Services in an integrated manner at the doorstep of the citizen, at an affordable cost. The NeGP envisions a three pillar model for delivery of “web-enabled Anytime, Anywhere access” to information and services in rural India. These are:

- a) Connectivity: State Wide Area Networks (SWANs)/NICNET
- b) National Data Bank / State Data Centers (SDCs)
- c) Common Services Centers (CSCs)

2. CSCs are envisioned as the front-end delivery points for Government, private and social sector services to rural citizens of India. The idea is to develop a platform that can enable Government, private and social sector organizations to integrate their social and commercial goals for the benefit of the rural population in the remotest corners of the country through a combination of IT-based as well as non-IT-based services.

3. The CSCs cannot be seen as mere service delivery points in rural India. The CSC is positioned as a Change Agent - that would promote rural entrepreneurship, build rural capacities and livelihoods, enable community participation and collective action for social change - through a bottom-up model with focus on the rural citizen.

4. Undertaking such a mammoth task calls for active participation and close interaction amongst various stakeholders such as State Governments, local bodies, opinion makers and agencies / institutions involved or having interest, commercial or otherwise, in rural areas / markets.

5. The CSC Scheme involves setting up of 4,687 ICT enabled centers in rural areas covering all the Districts / Mandals of the State. The scheme is proposed to be implemented on a Public Private Partnership (PPP) framework with a vision of providing all Government and other value added services to rural citizens in an integrated manner at his doorstep at an affordable cost. The salient features of this scheme are:

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A three-tier implementation framework consisting of Village Level Entrepreneur (VLE) at the village level, Service Center Agency (SCA) for one or more districts to manage the VLEs and a State Designated Agency (SDA) to facilitate the implementation process at the State level.

- a) National Level Service Agency (NLSA) is proposed for assisting GOI, SDA and other stakeholders in the overall implementation process.
- b) SCA has been selected through a transparent bidding process.
- c) No capital support from the Government is envisaged for setting up the CSCs in the State.
- d) The capital expenditure for setting up of the CSCs and other infrastructure cost will be borne by the SCA.

6. The entire State has divided into six zones and each of the zones have been allotted to vendors as under based on the selection process held through Tender process.

Name of the Zone	District	No. of CSCs	SCA responsible for implementation of the CSCs
Zone-I	Visakhapatnam	213	M/s. CMS Computers Ltd.
	Vizianagaram	213	
	Srikakulam	213	
	East Godavari	214	
Zone -II	West Godavari	213	M/s. 3i Infotech Ltd.
	Krishna	213	
	Khammam	213	
Zone III	Nizamabad	213	M/s. CMS Computers Ltd.
	Adilabad	213	
	Karim Nagar	213	
	Warangal	213	
Zone-IV	Ranga Reddy	213	*M/s TIMES
	Medak	213	
	Mahaboob Nagar	213	
	Nalgonda	213	
Zone V	Guntur	213	M/s. CMS Computers Ltd.
	Kurnool	213	
	Prakasham	213	
Zone VI	Anantapur	213	*M/s. Bharat Electronics Ltd.
	Kadapa	213	
	Nellore	213	
	Chittoor	213	
<b>Total</b>		<b>4687</b>	

\* Note: These two Zones were directly allotted to existing RAJiv Service Providers.

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7. Government has also constituted a High Level Committee for overseeing the implementation of CSCs at State Level vide reference first above. At the district level the scheme would be monitored by the District Collectors. Joint Collectors as Additional Director, EDS will assist District Collector in implementation of scheme and coordinate with Service Centre Agencies (SCA) at District level for successful implementation of scheme.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

SURESH CHANDA  
SECRETARY TO GOVERNMENT

To  
All the Committee Members,  
Addl. Secy., DIT, MC&IT, New Delhi,  
Director, DIT, MC&IT, New Delhi,  
All the District Collectors in State  
All the Joint Collectors in the State  
IL&FS, Hyderabad,  
Commissioner, EDS, Hyderabad,  
Director (Communications), IT&C Dept.  
Joint Director (Infrastructure), IT&C Dept.

Copy  
PS to Secretary to Government, IT&C Department,  
EDC,  
SF/SC.

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SECTION OFFICER